

## Board of Directors Regular Meetings PUBLIC NOTICE

January 9, 2025 – 1:30PM to 3:30PM EST Lionel R John Health Center. Admin Conference Room

January 23, 2025 – 1:30PM to 3:30PM EST Lionel R John Health Center, Admin Conference Room

February 6, 2025 – 1:30PM to 3:30PM EST Cattaraugus Territory Health Center – Conference Room 700

February 20, 2025 – 1:30PM to 3:30PM EST Cattaraugus Territory Health Center – Conference Room 700

March 6, 2025 – 1:30PM to 3:30PM EST Lionel R John Health Center, Admin Conference Room

March 20, 2025 – 1:30PM to 3:30PM EST Lionel R John Health Center, Admin Conference Room

The public may attend and observe regular meetings of the Board of Directors. Attendees may address the Board during the recognition of unscheduled visitors portion of the agenda. The Board welcomes patients, employees and others to its meetings as a courtesy to all wishing to speak, each individual will be granted up to 5 minutes to make his or her presentation. Please note: comments relative to specific patients and personnel are inappropriate to be addressed in open session and will not be allowed. This portion of the agenda is not meant to be a question and answer period, but is a courtesy to the community so they have the opportunity to bring matters to the board's attention. The Board advises patients, employees, and others who have questions or concerns about their own, or family members, health-related/service-related problems to resolve them at the level most directly involved and to follow the established process of the Comment/Complaint/Grievance Response System (CCGRS), if necessary. If a satisfactory solution cannot be reached utilizing the CCGRS, an appeal to the Chief Executive Officer must be submitted within 10 business days, the Board of Directors shall be the final authority on employee and patient grievances. Individuals may contact the designated Response Coordinator – Barbara Redeye for assistance in submitting the CCGRS form. Cali Stahlman, Project Assistant, is the point of contact for the Board of Directors.